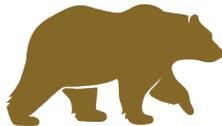


**2023 YEAR IN REVIEW**

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*City of Upper Arlington*  
**FIRE DIVISION**



City of **Upper Arlington**<sup>®</sup>

## WHAT'S INSIDE

Chief's Message	3
Division Overview	4
UA CARES	8
Fire Prevention	9
Northwest Area Strike Team	10
Run Stats	11
Awards & Personnel	13

## MISSION STATEMENT

*"The Upper Arlington Fire Division is a team of diverse individuals serving for the safety and well-being of the public and each other in a professional manner."*

## CORE VALUES

**Service** | Committed to serving the community and each other.

**Professionalism** | Dedicated to the highest standards of excellence.

**Integrity** | Serving ethically and honestly with accountability.

**Respect** | Treating all with dignity, compassion, and courtesy.

**Teamwork** | Committed to working together towards common goals.





## A Message from the Fire Chief



**Christopher Zimmer**  
Fire Chief

2023 was a year of many changes for the Upper Arlington Fire Division. Of note were several retirements, the passing of our long-time medical director, Dr. Michael Dick, and City Council receiving the results of a Fire Operations study which concluded in 2022. These are just a few of the significant events of the previous year.

I was promoted to Fire Chief in March, taking over from Lyndon Nofziger, who retired after having served the City of Upper Arlington for 35 years.

Having served the City myself for the past 24 years, and most recently as the Assistant Fire Chief, I now needed to find my replacement. After conducting a thorough search, Michael Bell was selected and appointed as Assistant Fire Chief in August.

Assistant Chief Bell comes to the City of Upper Arlington after having served the City of Beachwood, Ohio as a Lieutenant and Battalion level shift supervisor for over 20 years. Assistant Chief Bell has more than 30 years of fire and EMS experience within the state of Ohio, holds a master's degree from the University of Akron and has experience with public safety accreditation. Assistant Chief Bell hit the ground running and in a short period of time has been able to leverage his experience by effectively managing several projects enabling the Fire Division to continue providing efficient services to the community.

The Fire Division is comprised of a diverse group of sworn and civilian employees that are well-trained, engaged, and prepared to serve valiantly and professionally when called upon.

I remain committed to supporting our personnel, your firefighters and paramedics, and will ensure to the best of my ability that we continue to meet the high standards set by the community, and, that we meet the expectations of those that require our assistance when it matters most.

I am proud to serve alongside the men and women that represent the Fire Division and the City of Upper Arlington and I look forward to leading the Fire Division through whatever challenges are presented to us, foreseen or otherwise over the course of the next year.

# ORGANIZATION



**Mike Bell**  
Assistant Fire Chief



**Alan Thompson**  
Fire Prevention Battalion Chief



**Christopher Moore**  
EMS & Training Battalion Chief



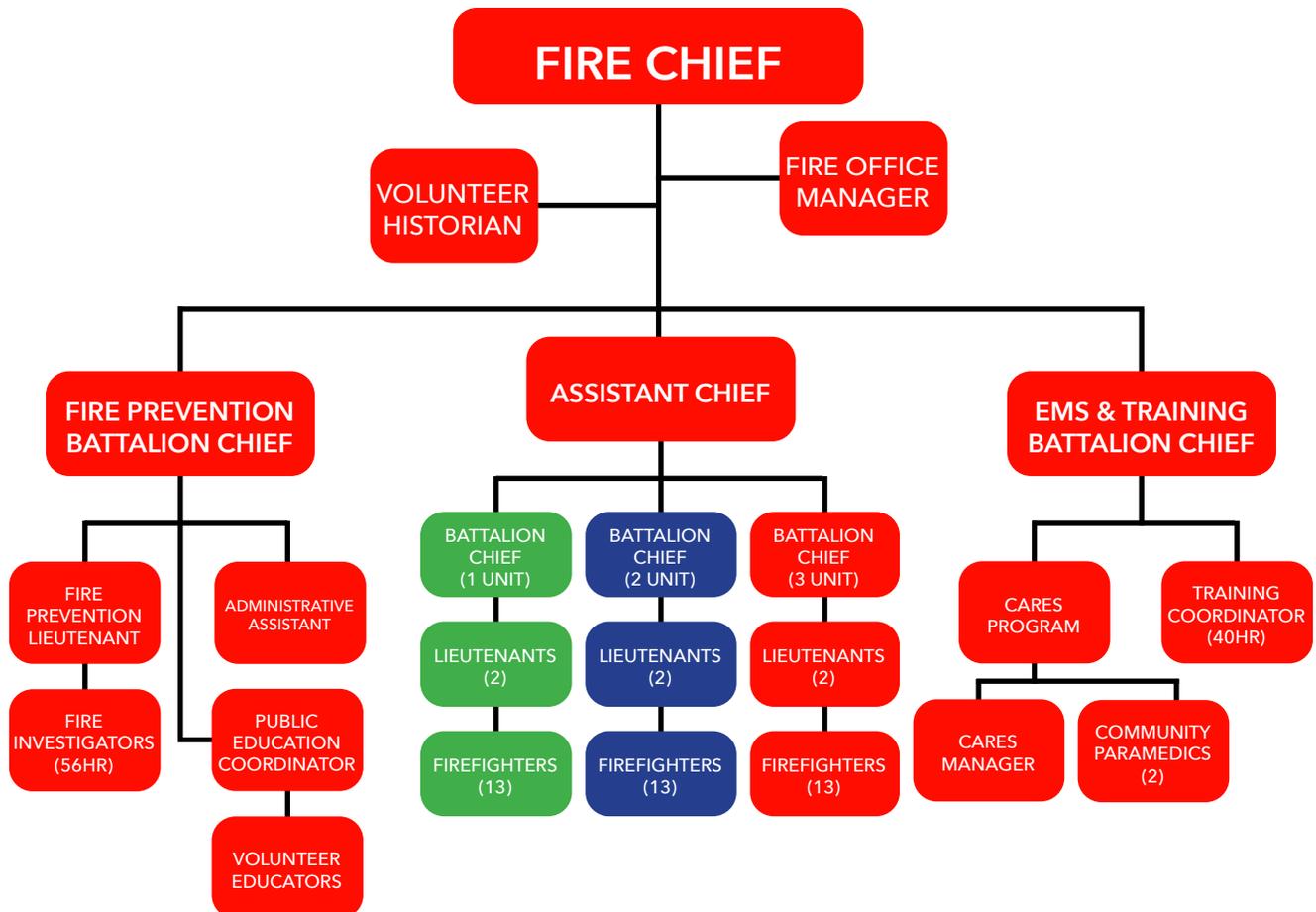
**Jim Mild**  
Battalion Chief 1 Unit



**Mark Weade**  
Battalion Chief 2 Unit



**Ben Anders**  
Battalion Chief 3 Unit



## FIRE STATION 71

Located at 2095 Arlington Avenue, Fire Station 71 has been a cornerstone of the community since its construction in 1930. Originally serving as the home for the Police and Fire Departments as well as City Hall, the station underwent a significant renovation in 1992. Today, Fire Station 71 continues to serve Upper Arlington with pride, housing a combination fire engine/rescue truck, a medic unit, and their dedicated crews.



## FIRE STATION 72

In 2010, a significant milestone was achieved with the opening of Fire Station 72, located at 3861 Reed Road. This modern facility replaced the previous station built in 1959, providing a state-of-the-art home for several vital departments within the Upper Arlington Fire Division. Fire Station 72 now serves as the headquarters for Fire Administration, Office of Training & EMS, and the Fire Prevention Bureau. Additionally, Fire Station 72 is home to the Upper Arlington Police Division's Support Services Bureau, housing their training staff and gun range. This co-location, enhances collaboration and efficiency between the departments.



## BY THE NUMBERS



**36,295**  
Population Served

**1930**  
Year Established

**Station 72**  
3861 Reed Road

**2,052**  
Fire Hydrants  
Maintained

**Station 71**  
2095 Arlington Avenue

**9.82**  
Square Miles in  
Service Area

### How to Reach Upper Arlington Fire

Emergencies | **Dial 911**  
Non-Emergencies | **614-451-9700**

## STAFFING

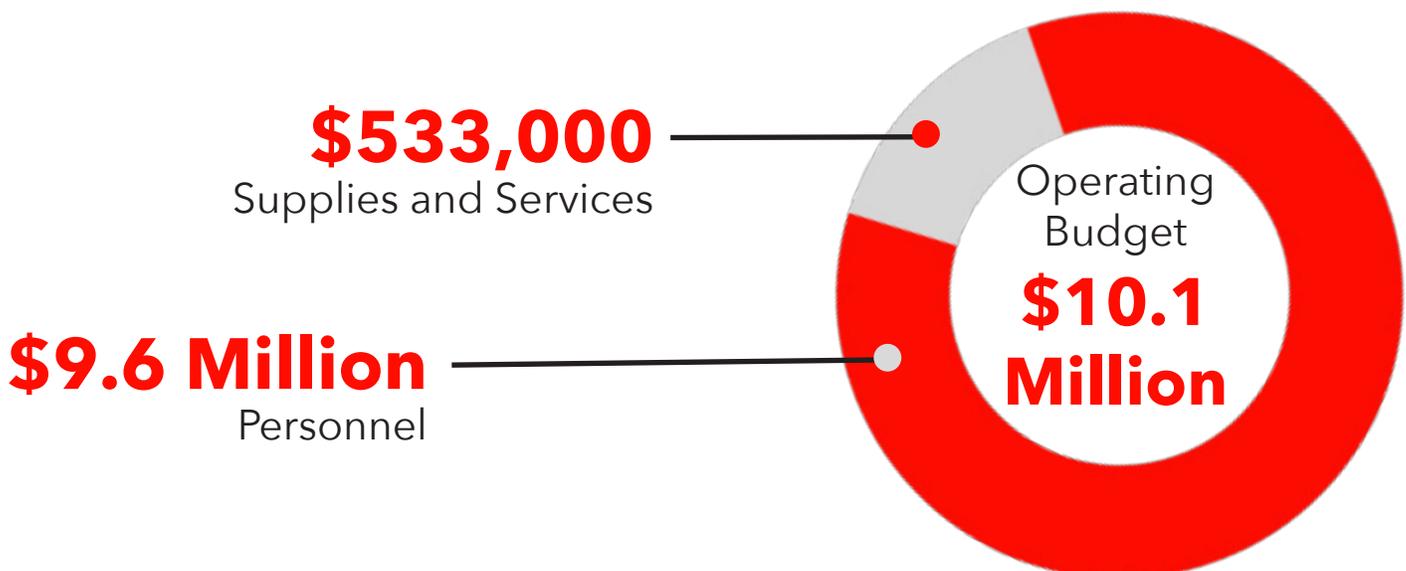


**56**  
Full-Time Fire Division Employees



**3**  
Full-Time Support Services Staff

*89% of Upper Arlington firefighters are also certified paramedics*





**5,323**  
 Emergency  
 responses  
 in 2023 by the  
 Upper Arlington  
 Fire Division



**4:54**

Average Fire  
 Response Time



**5:09**

Average EMS  
 Response Time

Calls by the Day of the Week

Sunday	Monday	Tuesday	Wednesday	Thursday	Friday	Saturday
678	789	791	839	808	743	675

# UA CARES

Since its establishment in 2018, Community Assistance, Referrals and Education Services (UA CARES) has emerged as a vital lifeline for residents of Upper Arlington. The program is a collaboration of efforts between Fire, EMS, and police personnel. This interdisciplinary approach ensures a swift response to urgent needs identified by first responders, providing crucial support to the community in times of crisis.

The program has undergone several expansions to keep pace with the growing demands of the community and deliver exceptional service. The integration of the former STAY UA program, initiated in 2009, into UA CARES has further enhanced service coordination and program management. UA CARES expanded its reach in 2021 to include police officers, enabling them to provide crucial follow-up care for mental health and substance use cases.



*"I'm very impressed with the **UA CARES** program. I think we are very fortunate to have this program available to us in the community. If I need help, I feel very comfortable calling on their services."*

*- Upper Arlington Resident*



**287**

New Patient Referrals

\*\*Average 23 Per Month



**366**

Social Resident Checks

\*\*Average 30.5 Per Month

**333**

Grab Bars  
Installed

**41**

Knox Boxes  
Installed



The Fire Prevention team of the Upper Arlington Fire Division is dedicated to minimizing the destructive effects of fire. This mission is carried out by enforcing the Ohio Fire Code, which involves conducting fire inspections, reviewing plans, issuing permits, and investigating fires. Additionally, the team places a strong emphasis on educating the public about fire prevention and safe evacuation procedures in case of a fire. These educational efforts are primarily directed towards schools, but also extend to speaking engagements, station tours, safety tips in city publications, and informative social media content.

Fire Prevention dedicates a significant portion of its resources to overseeing new construction projects. From the initial planning phases, we work to guarantee that our emergency vehicles have unobstructed access to each site and that buildings are constructed in compliance with the Ohio Fire Code. Throughout the construction process, we conduct regular fire alarm and sprinkler system inspections and testing, culminating into final occupancy approval. Following completion, our focus shifts to conducting annual inspections to uphold the safety of the building for its occupants.



**1,611**  
Inspections



**500**  
Violations  
Found & Corrected



**54**  
Plan Reviews



**5**  
Fire Investigations



**288**  
School Outreach  
Education



**5,251**  
Students Reached  
from Programs

## NORTHWEST AREA STRIKE TEAM

Established in 1980, the Northwest Area Strike Team (NAS-T) counts Upper Arlington among its founding members. NAS-T comprises fire departments from Upper Arlington, Grandview, Marysville, Worthington, Westerville, and various townships including Washington Township (Dublin), Norwich Township (Hilliard), Jackson Township (Grove City), Liberty Township (Powell), and Jerome Township (Union County).

NAS-T's core mission is to consolidate specially trained personnel and specific material assets from member departments to form a proficient and well-equipped team. This team is capable of promptly responding to hazardous material incidents at local, regional, or state levels primarily within the greater Columbus metro area.

Upper Arlington's specific role within NAS-T is the decontamination of personnel who have been in a hazardous zone. The Fire Division is called upon when fire department personnel are likely to enter hazardous environments to address potentially dangerous situations that could pose risks to civilians or the environment.



*In 2023, the Upper Arlington Fire Division dedicated **36 hours** to NAS-T training, alongside **6 hours to each member of the Fire Division** of in-house hazmat training.*

## 2023 YEAR END STATISTICS

### TOTAL RESPONSES

<b>TOTAL RESPONSES</b>	<b>5,323</b>
Fire Responses	1,865
Structure Fires	5
EMS Responses	3,458
ALS	1,712
BLS	1,681
Transports	1,939

### TOTAL RUNS BY TRUCK

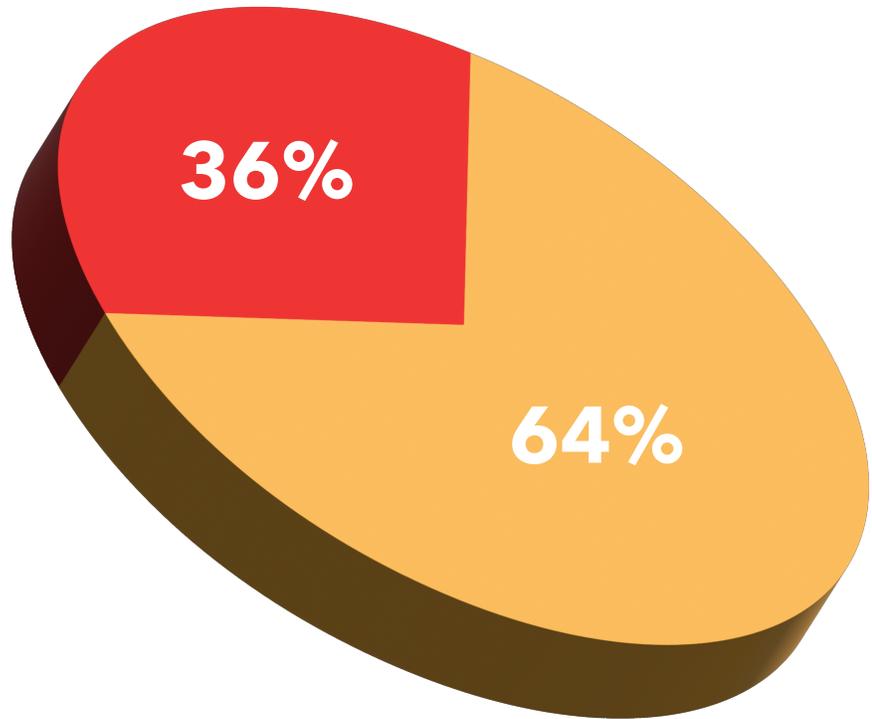
UNIT	RUNS
Engine-Rescue 71	1,813
Ladder 72	2,221
Medic 71	1,489
Medic 72	2,008
Medic 73	354
Battalion 72	1,332

### TOTAL RESPONSES BY UNIT/SHIFT

1 Unit	1,841
2 Unit	1,748
3 Unit	1,734

### UA CARES

Social Resident Checks	287
New Client Intakes	70



**EMS - 64% | Fire - 36%**

### AVERAGE RESPONSE TIME (\*Upper Arlington)

Fire	4:54
EMS	5:09

# RUN STATS

## AUTOMATIC AID RECEIVED

Columbus	282
Washington Township	1
Grandview Heights	64
Clinton Township	1
Norwich Township	53
Worthington	0
<b>Total Aid Received</b>	<b>401</b>

## AUTOMATIC AID GIVEN

Columbus	835
Washington Township	11
Grandview Heights	26
Clinton Township	3
Norwich Township	26
Worthington	23
Franklin Township	3
Jackson Township	1
<b>Total Aid Given</b>	<b>928</b>

## PERRY TOWNSHIP

Total Perry Township Runs	124
Average Response Time	9:33

## 2023 FIRE INVESTIGATIONS

DATE	ADDRESS	BUILDING TYPE	CAUSE	LOSS
3-9-2023	4344 Shelbourne Lane	Single Family Home	Unintentional	\$871,000
3-23-2023	2337 Bristol Road	Single Family Home	Unintentional	\$191,000
4-17-2023	2243 Dorset Road	Single Family Home	Unintentional	\$367,000
9-12-2023	2189 Picket Post Lane	Single Family Home	Unintentional	\$6,000
9-16-2023	1915 Zollinger Road	Detached Garage	Unintentional	\$40,000
			<b>TOTAL LOSS</b>	<b>\$1,475,000</b>



AWARDS



**Firefighter of the Year**  
Anthony Ferrero



**Dr. Mary E. Fontana EMS Distinguished Service**  
Scott Hillman

NEW PERSONNEL



Michael Bell



Jason Kusic



C.J. Maisenbacher



Zach Mansfield

RETIREMENTS



Chris McClain



Michael Wesner



Lyn Nofiger  
35 Years



Jon Hamilton  
27 Years